

WARRANTY

This warranty begins on the date of delivery to and extends to the original purchaser, only. InnovaSpa's obligation to this warranty is limited to the repair or replacement of defective parts that are returned to InnovaSpa or its authorized agent for repair, only. If your spa develops a defect within the warranty period and the defect is a warranty related issue, it will be repaired by InnovaSpa, its authorized agent or your selling dealer. If the defect is not warranty related, the spa owner is responsible for all charges related to the repair of the spa. This warranty does not cover any spa that has been subject to misuse, neglect, negligence, accident, civil disturbance, acts of God or that has been operated in any way contrary to the recommended operating instructions or that has not been installed as specified in the InnovaSpa Owner's Manual. This warranty does not cover any spa that has been modified or altered except with parts or options that are authorized by InnovaSpa and installed according to recommended installation instructions. To obtain warranty service, contact your selling dealer or InnovaSpa for the name of your nearest dealer. You may be asked to provide original proof of purchase documents. InnovaSpa's responsibility with respect to warranty is limited to repairing or exchanging defective part(s), at its discretion, and InnovaSpa does not assume, nor does it authorize anyone else to assume, any other obligation for it. All final decisions with respect to legitimacy of warranty will be made solely by InnovaSpa and InnovaSpa assumes no liability with respect to loss of use of a spa during warranty repair.

InnovaSpa reserves the right to change or improve the design of any spa without obligation to modify any spa previously manufactured. All implied warranties, including merchantability and fitness for a particular purpose, are disclaimed in their entirety after expiration of the warranty period with respect to parts and design.

• 5 Year Shell/Surface

The structural integrity of the spa (its ability to hold water) is warranted to be free of defects for a period of five (5) years. The cost of removing, reinstalling, and any shipping charges related to the structural repair of a spa are the responsibility of the spa owner. First the manufacturer reserves the right to make repairs to the shell/surface.

• 1 Year Parts

Spa parts, including the control head, top side control, pumps, heater and GFCI (excluding pump seals), ozone generator, light housings, jets and jet plumbing are warranted to be free of leaks and/or defects for a period of one (1) year.

• 1 Year Limited Labor

Labor charges related to the repair or replacement of defective components, as listed in the Parts section of this warranty, will be free of charge for a period of one (1) year provided that defective components are returned to InnovaSpa or its authorized agent for repair. The spa owner may be subject to a dealer trip charge. Labor warranty does not include trip charges. InnovaSpa assumes no liability for labor charges except for parts that are covered under the Parts section of this warranty and that are returned to InnovaSpa for repair. The cost of removing, returning parts to InnovaSpa and reinstalling new or repaired parts is the responsibility of the spa owner. Any other terms and conditions related to labor warranty are an agreement between the original purchaser and the selling dealer. The original purchaser should consult their selling dealer for individual terms, conditions and procedures with respect to labor warranty. InnovaSpa does not assume any liability or obligation with respect to labor warranty should a selling dealer cease to do business.

Incidentals

Vinyl cover, cover lifters, accessories and components not mentioned in the parts section of this warranty are warranted to be free of defects for a period of one (1) year or for the period of the original manufacturer's warranty and under the original manufacturer's terms and conditions. Filter cartridges, cover straps, waterfall housings, main light lens covers, standard light bulbs and LED lights are warranted to be free of defects at time of delivery.

Disclaimers

Components that become defective due to corrosion or scale formation as a result of improper water balance and/or spa maintenance are disclaimed, in their entirety, under this warranty. InnovaSpa assumes no liability or responsibility for incidental, consequential or other damage including, but not limited to, removal of a deck or other custom fixture(s), transportation or shipping charges, telephone charges, rental of a like product during the time warranty service is being performed, travel, loss or damage to personal property and loss of revenue, use, time or convenience resulting from the loss of use of the hot tub covered by this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages. The above limitations and exclusions may not apply to you.