



24 POOL OPENING FORM

BOOK ONLINE AT BOLDTPOOLS.CA/POOLOPENING

POOL TYPE	
INGROUND/ONGROUND WITH SAFETY COVER OR AUTO COVER	\$329 ^{+H.S.T} =\$371.77
INGROUND/ONGROUND WITH BVC/LOCK-IN COVER OR WATERBAG/TARP COVER	\$379 ^{+H.S.T} =\$428.27
ABOVE GROUND WITH TARP COVER	\$329 ^{+H.S.T} =\$371.77
ABOVE GROUND WITH ELIMINATOR COVER	\$309 ^{+H.S.T} =\$349.17

POOL OPTIONS	
OPEN SPILL OVER SPA	\$80 ^{+H.S.T} =\$90.40
OPEN WATERFALL	\$40 ^{+H.S.T} =\$45.20

INQUIRE ABOUT OUR ADDITIONAL SERVICES: SPRING POOL CLEANING, WEEKLY MAINTENANCE & ANNUAL HEATER MAINTENANCE

Openings are Mon-Fri. NO Openings on Sat/Sun/Holidays

SERVICE SCHEDULE

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
St. Catharines Thorold Jordan	NOTL Queenston Virgil	Niagara Falls Fort Erie Ridgeway Stevensville (E. of 406)	Port Colborne Welland Fonthill Smithville	Grimsby Stoney Creek Vineland

WHAT'S INCLUDED

- Remove water and debris from cover – rinse and brush cover while on pool
- Fold tarp cover and waterbags; leave safety cover out to dry; put BVC cover in bin with water (supplied by customer)
- Bag debris and leave neatly on site
- Re-install pool fittings and deck equipment (ladder, diving board, etc.)
- Prepare pool equipment for start-up
- For safety cover pools, start circulation if water level is high enough
- Add chlorine as needed (1-4 jugs typically); Add chemical kit if purchased

WHAT'S NOT INCLUDED

- Pool cleaning
- Chemical balancing / adding salt
- Turning on salt system
- Leaving heaters running
- Equipment maintenance
- Installing drop-in steps
- Emptying sump well

Note: There is an additional charge for opening pools with Spill-Over Spas, Waterfalls, and complex equipment/systems (ie. commercial pools)

OUR SWIMMING SEASON IS ALMOST HERE!

To avoid disappointment book early! In order to ensure your pool opening goes smoothly, please read the following checklist!

✓ CUSTOMER TO-DO CHECKLIST - BEFORE WE ARRIVE

- Please ensure: your yard is free of dog waste, your pet is secure inside your house, your gate is unlocked & that we have access to your pool & equipment.
- **Empty sump well 24 hrs prior to opening (if applicable)**
- Power on the sump pump (if turned off at the breaker/fuse panel, if applicable).
- **Hose is accessible & turned on from inside the house.**
- No one needs to be home for the appt.
- **Notify our Service Dept. immediately if there are any issues (ie; missing plumbing, broken equipment, etc). Additional repairs such as these may result in extra charges or rescheduling.**
- Ensure your pool equipment is not blocked by anything stored away for the winter. If we do not have direct access to your equipment, we may reschedule your appt.
- **Plan ahead. If you are planning a pool party, book your opening 2 weeks prior to give enough time for cleaning.**

✓ INSTRUCTIONS BY POOL TYPE

Lock-In Covers - You **MUST** store lock-in cover in a proper container and fill the container with water. Add 1 L of concentrated algaecide. **DO NOT STORE COVERS DRY.**

Safety Covers - If the water level is high enough to run the pump, our opening crew will shock the water with chlorine but you will need to balance the rest of the chemicals (depending on clarity, you may need to add additional chlorine). Our opening crew does not lower the water level. After the pool has circulated for 48 hours, bring a water sample in for free testing and balance instructions.

Seized safety cover anchors cannot be repaired or replaced at the opening. A separate service call is needed to provide replacement anchors (additional service rates may apply).

Salt Pools - The salt chlorinator will not be turned on at the opening. Use liquid chlorine or HTH shock to raise the chlorine level until your salt chlorinator can be used. Bring in a water sample for free testing and balance instructions. When the salt level is at the operating level, and the temp. has reached 70F or 20C, your salt system can be turned on or plugged in.

✓ POOL CLEANING

Cleaning the pool is not included with a Pool Opening

Spring Pool Cleanings can be scheduled when booking your pool opening. If your pool is very dirty, it may require more than one cleaning visit. If there is a lot of algae, the first cleaning visit will likely involve brushing the walls, floor and shocking with chlorine (a vacuum may not take place). We recommend at least two cleanings, but more can be purchased. The first cleaning should be done 1-3 days after the pool is opened. Cleanings do not include chemical balancing or equipment maintenance. This service is NOT meant to get your pool perfectly clean, but to remove the majority of debris. If you feel you would benefit from regular cleanings and chemical balancing throughout the season, inquire about our Weekly Maintenance Program.

The lighting of pool heaters needs to be done by licensed gas fitters (due to the Technical Standards Safety Authority (T.S.S.A.) and in accordance with CSA regulations). We can book a separate service to have our licensed gas-fitter come and clean, service and ignite your heater for a separate service fee. Even electronic ignition heaters will benefit from annual cleaning and testing.

Inquire about our Annual Heater Maintenance Program to prolong the lifespan of your heater.

WE WILL NOT INSTALL OR REMOUNT:

- Accessories with missing or broken hardware (ie; diving board hardware, ladder escutcheons).
- Solar systems or drop-in steps. If you require re-installation of drop-in steps, please advise the Service Dept. when booking your opening and we will set up a separate service call. Our opening crew will NOT put in your drop-in steps.

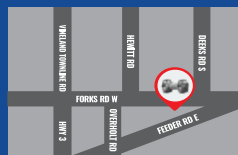
If your equipment is not in working order and we are not able to start circulation, contact the office to arrange a separate Service Call. The Pool Opening does NOT include repairs; it is meant to reverse a winterization, not to ensure your pool is in working order. Any work required to get the pool operational will be arranged separately with an additional fee.

PROUDLY SERVING ST. CATHARINES & THE SURROUNDING AREA



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HoldsWater**