COVANA





2019 Revision 0 2019/04/03 C.A. 232859

TABLE OF CONTENTS

| TABLE OF CONTENTS | 2 |
|---|----|
| SAFETY | 4 |
| Safety information | 4 |
| Avoiding the risk of electrocution | 5 |
| LABELING | 7 |
| GLOSSARY | 9 |
| HARDWARE IDENTIFICATION TABLE | 13 |
| INSTALLATION PREPARATION | 15 |
| Location considerations | 15 |
| Foundation preparation | 16 |
| INSTALLATION | 17 |
| Tools required | 17 |
| Uncrating | 17 |
| Assembly preparation | 22 |
| Lifting mechanism assembly | 23 |
| AC light kit installation | 28 |
| Lifting mechanism assembly (continued) | 34 |
| Testing the Oasis cover | 36 |
| Non-permanent mounting plate installation | 37 |
| Seal application | 38 |
| ELECTRICAL HOOK-UP | 40 |
| Avoiding the risk of electrocution | 40 |
| Grounding and power supply connection | 41 |
| TECHNICAL SPECIFICATIONS | 42 |
| Side elevation | 42 |
| Frame dimensions and foot print | 43 |
| Electrical specifications | 45 |
| Operating limitations | 45 |
| General specifications | 45 |
| LIMIT SWITCH ADJUSTMENT | 46 |
| TROUBLESHOOTING | 47 |

| APPENDIX | 49 |
|---|----|
| INSTALLATION CHECKLIST (Customer copy) | 59 |
| INSTALLATION CHECKLIST (Installer copy) | 6′ |

SAFETY

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE SAFETY INSTRUCTIONS AND REVIEW THEM REGULARLY.

READ AND FOLLOW ALL INSTRUCTIONS

Safety information

The COVANA cover was designed, tested and certified to be installed over a residential hot tub (spa) and under important installation instructions issued by COVANA. Any other type of usage will void the warranty and product certification.

The extra load maximum weight provided in the specification section of this manual is a provision for environmental outcomes, such as some snow or damp leaves that could accumulate on the cover, that are evenly distributed on the surface of the cover.

The power safety cover meets ASTM F1346-91 requirements.

△ DANGER

- To reduce the risk of injury, do not allow children to use this product unless they are supervised at all times.
- Failure to follow all instructions may result in injury or even death.
- Do not allow people to climb on the cover at any time.
- Do not allow children to have access to the COVANA cover without supervision.
- Never operate the COVANA cover until all people and objects are out of the spa.
- Lower the COVANA cover in extreme wind conditions such as gusts of 30 mph (50 km/h) in the raised position and upwards of 45 mph (70km/h) when completely lowered on the hot tub.

△ WARNING

- Be sure to keep the key switch and the key out of the reach of children.
- Do not put any type of fabric or plastic sheet, such as a tarpaulin, on the COVANA cover. This could overheat the cover and result in deformation or melting of the cover.

- Inspect the cover periodically. It should raise smoothly and evenly. Contact your COVANA dealer if any unusual sound is heard during use.
- Never use any type of pressure washer or buffer to clean any surface of the COVANA cover. This could result in premature wear or damage.

DO

- Remove the control key after operating the COVANA cover. Store the key in a secure location when not in use. Users must bring the control key in the hot tub with them to prevent unauthorized operation of the cover.
- Never leave the key in the key switch.
- Check the cover frequently for signs of deterioration.
- Have any repairs, adjustments or mechanical work performed by your authorized COVANA dealer as soon as possible should you notice a malfunction.
- Close cover when not in use or if the hot tub is not being monitored.
- A COVANA cover should only be operated by an adult.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge ONLY if they are supervised or have received instructions regarding safe use of the cover. Children must not play with the appliance. Cleaning and user maintenance must not be performed by children without supervision.

DO NOT

- Operate the unit before all mechanical and electrical connections are completed.
- Step on or stack anything on the COVANA operator cover.
- Operate the COVANA cover while somebody is in the hot tub.
- Climb, walk or stand on the COVANA cover at any time.
- Leave the COVANA cover open for more than 12 hours. This could cause the cover to warp over time.
- Converge or directly reflect sunlight on the cover.
 This could cause permanent damage.
- Wash the cover with harsh chemicals or cleaners.
- Use a pressure washer to clean any component of the COVANA cover. This could result in premature wear or damage.

4 COVANA SAFETY INSTALLATION MANUAL

 Use an extension cord to connect the COVANA cover to its power source. The cord may not be properly grounded, and the connection is a shock hazard. An extension cord may cause a voltage drop, which would cause the motor to overheat.

△ CAUTION

- Be sure to follow all instructions in this manual and use only COVANA-approved accessories and tools.
- Do not roll the COVANA cover onto its side or slide it on its side. This will damage the siding.
- After removing any part, always place it in a safe place on a clean and level surface to ensure proper functionality.
- All four posts of the COVANA cover must be properly anchored to the foundation using the anchoring holes located at the foot of each post. The optional non-permanent mounting plates can be used when anchoring is not possible, but under strict condition. See Non-permanent mounting plates installation section on Installation Manual for further details.
- This product mainly contains steel, plastic, copper (Cu) and die-cast aluminum (Al). The gearbox contains oil and other materials. Please recycle them properly.
- Both the up and down limit switches are preadjusted at the factory. The down-limit switch should never be re-adjusted. The up-limit switch should be re-adjusted only to reduce the maximum height of the cover to avoid possible contact with its surroundings. Please refer to the Limit Switch Adjustment section in this manual before making any adjustments. An improper adjustment can result in damage to the drive system and/or cover.

Avoiding the risk of electrocution

△ ELECTRICAL DANGER

- Failure to comply with these instructions may result in death by electrocution or serious injury. Disconnect or turn off and secure all power supplies before starting any intervention on the COVANA cover.
- A disconnect mean needs to be incorporated into the fixed wiring at the time of installation. This mean must be accessible to the user or service technician to turn the power off for future maintenance or repair.

- Always have a licensed electrical contractor perform any electrical maintenance or repairs on the COVANA cover. The wiring must comply with all applicable local electrical codes and regulations.
- The COVANA operator must be connected to a circuit that is protected by a dedicated ground fault circuit interrupter (GFCI) that complies with all applicable local electrical codes and regulations.
- Install the COVANA cover in such a way that drainage directs water away from the electrical and base mechanical components.
- Do not connect any auxiliary components to the electrical system of the COVANA cover unless they have been approved by COVANA.
- Replace electrical components with original components provided or approved by COVANA. Ask your dealer for replacement parts.
- To reduce the risk of electrical shock, replace all damaged electrical cables immediately. Failure to do so may result in death or serious personal injury due to electrocution.
- Do not bury any electrical cables. A buried cable may result in death, or serious personal injury due to electrocution if direct burial-type cable is not used, or if improper digging occurs.

⚠ ELECTRICAL WARNING

- To reduce the risk of electric shock, the greencolored terminal or the terminal marked "g," "gr," "ground," "grounding" or with a = symbol that is located inside the supply terminal box or compartment must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.
- Two lugs marked "bonding lugs" are provided on the external surface or on the inside of the supply terminal box or compartment. To reduce the risk of electric shock, connect the local common bonding grid in the area of the COVANA cover. Use terminals with an insulated or bare copper conductor not smaller than No. 6 AWG (4.11 mm).
- All field-installed metal components, such as rails, ladders, drains or other similar hardware, within 10 ft. (3 m) of the hot tub must be bonded to the equipment grounding bus with copper conductors no smaller than No. 6 AWG (4.11 mm). (NEC art. 680.)

▲ WARNING REGARDING DRUG ORALCOHOL USE

- The use of drugs or alcohol while operating the COVANA cover is strictly prohibited. The impairment of judgement, vision or hearing might affect the safety of other people or result in death.
- Any modifications to the COVANA cover, such as mechanical, electrical or aesthetic ones, may cause the cover to operate in an unwanted or dangerous way. Furthermore, these modifications might void the warranty and certification.

 The COVANA cover was designed, tested and certified for the sole purpose of covering and securing a spa. Any installation that differs in whole or in part from this purpose will void the warranty and certifications.

SAVE THESE INSTRUCTIONS

LABELING

MARNING Output Description Output Descripti

Removing any labels from the COVANA cover will void product certification. All labels should always remain visible. It is the owner's responsibility to ensure that these labels are always visible and should never be removed.

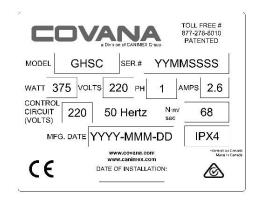


Risk of electrocution warning, located on the operator unit.

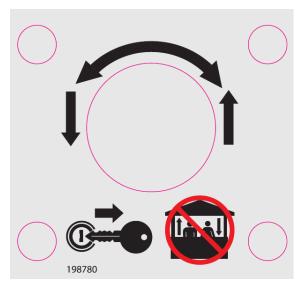
AWARNING

AVOID DROWNING RISK. ENTRAPMENT POSSIBLE.
FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING.
INSPECT COVER PERIODICALLY.
POWER SAFETY COVER MEETS ASTM F1346-91 (2010) REQUIREMENTS.
FOR FURTHER INFORMATION CONTACT: WWW.COVANA.COM

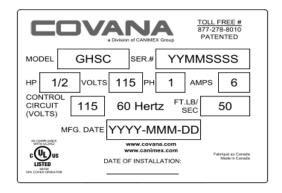
Drowning risk warning, located on all four sides of the COVANA cover.



Specification sticker located on the operator unit. (European model) **Note:** This sticker provides the serial number.



Key operating diagram located on the key switch.



Specification sticker located on the operator unit. (North American model) **Note:** This sticker provides the serial number.

INSTALLATION MANUAL LABELING COVANA



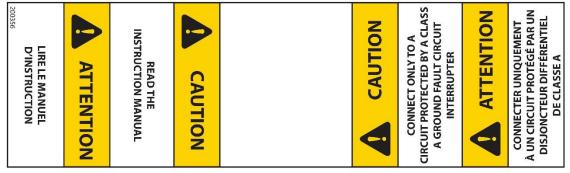
Key switch warning located on the key switch.



Do not step symbol, located on top of the operator unit.



Maintenance information, located on the outershell.



Electrical information, located on the key switch cable.

8 COVANA LABELING INSTALLATION MANUAL

GLOSSARY

| Part | Figure | Function |
|--------------------------------|----------|--|
| All-weather seal | Figure 1 | The all-weather seal will help protect sleeves from damage due to weather. |
| Contour seal | Figure 2 | The contour seal ensures uniform contact between the inner shell and the hot tub. It prevents excessive water and other contaminants from entering the spa. It also reduces heat loss. |
| Contour seal installation clip | Figure 3 | Contour seal installation clips are used during the installation process to ensure the seal is installed properly. |
| Contour seal connector | Figure 4 | The seal connector is used to link both ends of the seal. |
| Corner bracket | Figure 5 | The corner bracket links the cover to the sleeves. |

INSTALLATION MANUAL GLOSSARY COVANA 9

| CTS-70 (Continuous tension system) (optional) | Figure 6 | The CTS-70 is in the roof of the Oasis cover. It keeps the wire perfectly taut throughout the cover's up and down cycles. |
|--|-----------|---|
| Drive shaft | Figure 7 | The drive shaft transmits the power between the motor-side and non-motor-side jack assemblies. |
| Foot bracket | Figure 8 | The foot brackets provide a solid footing for the COVANA cover and are assembled with the jacks. |
| Front frame cut- out | Figure 9 | The front frame cut-out gets installed under the front step of your hot tub. It links the two non-motor-side posts. |
| Inner shell | Figure 10 | The inner shell is the insulating part of the cover. |
| Installation foam | Figure 11 | The installation foam is used during the installation process to protect the hot tub from direct contact with the cover. |

10 COVANA GLOSSARY INSTALLATION MANUAL

| Jack lock bolt | Figure 12 | The jack lock bolts prevent the non-motor jacks from extending. Do not remove this bolt until the drive shaft is connecting the motor-side jack to the non-motor-side jack. Follow the installation steps carefully. |
|---------------------|-----------|--|
| Key switch | Figure 13 | The key switch is used to operate the COVANA cover. |
| Limit switch | Figure 14 | The limit switches are located in the operator. Refer to the <i>Limit Switch Adjustment</i> section for further details. |
| Motor frame | Figure 15 | The motor frame is composed of the two motor-side jacks and the operator. |
| Non-motor-side jack | Figure 16 | The non-motor jacks are a main part of the COVANA cover. They and the motor-side jacks enable the cover to move. |
| Operator | Figure 17 | The operator powers and controls the lifting mechanism of the COVANA cover. |

INSTALLATION MANUAL GLOSSARY COVANA 11

| Outer shell (Darling or Shingle model) | Figure 18 | The outer shell is the outside part of the cover. |
|--|-----------|---|
| Sleeve | Figure 19 | The sleeve is an aluminum case for the lifting mechanism. |
| U-frame | Figure 20 | The U-frames protect the mechanical parts resting on the foundation and connect all four posts. |
| Wire guard (optional) | | The wire guard is an assembly that will house a wire that comes from the cover to light up the LED light kit on your Oasis cover. It protects the wire from becoming overly taut and will release extra wire if this happens. |
| | Figure 21 | |

12 COVANA GLOSSARY INSTALLATION MANUAL

HARDWARE IDENTIFICATION TABLE

| Quantity | V | isual representation | Description |
|----------|---|----------------------|---|
| 4 | | | 1/4"-20 x 3/4" carriage bolt used to assemble the front frame cut-out. |
| 17 | | | 5/16"-18 x 2" hexagonal bolt used to assemble the lower frame. |
| 19 | | | M6 x 20 mm screw used to hold the inner and outer shell together. |
| 17 | | | #8 x 1/2" self-drilling Robertson screw used to fasten the inner sleeve to the COVANA cover. |
| 4 | | | 1/4"-20 x 2 1/4" hexagonal bolt used to assemble the feet of the posts. |
| 8 | | | 1/4"-20 Nylon-insert locknut. Used to assemble the feet of the posts and the front cut-out. |
| 17 | | | 5/16"-18 nylon-insert locknut used to connect the U-frames. |

| 1 | #2 x 2" Robertson bit. |
|----|--|
| 33 | 5/16" nylon washer used to connect the U-frames |
| 17 | 5/16" painted washer. |
| 2 | 1/4" nylon washers used to fasten the bottom of the sleeves with M6 x 20 mm screw. |
| 2 | M6 clip-on barrel nut used to secure the sleeve at the bottom of each post. |

INSTALLATION PREPARATION

To ensure safe use of the COVANA cover, it must be installed on a properly prepared surface. It is important to adequately prepare the foundation and carefully read the following recommendations.

Location considerations

- Ensure the future COVANA cover location is not subjected to water downpour or debris falling from another roof or covering.
- Ensure that the base of the COVANA cover is not in a flood zone. Any damage caused by flooding or water accumulation will not be covered under the warranty.
- Ensure there are no obstacles, such as branches or electrical power lines, in the operating range of the COVANA cover.
- Refer to the Technical specifications section for cover dimensions.
- Ensure there is safe access to the hot tub, free of obstacles or debris.
- All the base components of the COVANA cover must be supported by the foundation.

- Do not converge or directly reflect sunlight on the cover. This could cause permanent damage (i.e.: reflection by a window).
- Ensure the COVANA cover is installed on a clean surface free of any vegetation, such as grass, branches or roots, or mineral contaminants, such as rocks, dust or sand.
- The key switch must be permanently mounted and located 5 ft (1.5 m) away from the hot tub and 5 ft (1.5 m) above the deck or ground level. This ensures the user has a clear view of the COVANA cover when operating it. Furthermore, the key switch terminal should be located in a place where no water downpour or debris could fall on it. (Figure 22)

△ WARNING

- Failure to permanently install the key switch as indicated could cause serious injury or even death and void the warranty and certification. Only proper installation of the key switch combined with the suggested procedures and caution will reduce such risks.
- Do not place the cover in an area prone to snow accumulation and water runoff.

△ DANGER

 Failure to properly install the key switch according to these instructions could result in injury or even death.

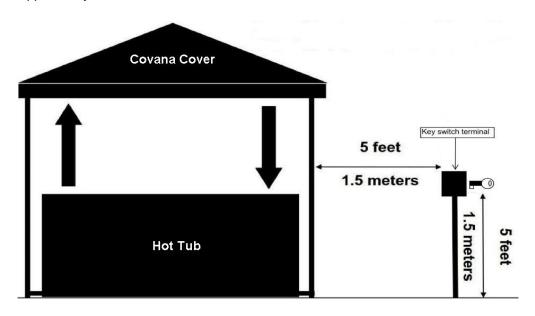


Figure 22

Foundation preparation

- The Oasis cover requires a clean, flat and level surface, such as an engineered wood deck or a concrete slab.
- Each of the four jacks of the COVANA cover must be properly anchored to the foundation using at least one of the pre-drilled holes located at the foot of each post. Use a 1/4 in. (6 mm) concrete anchor for concrete pads or a 1/4 in. (6 mm) lag bolt for wood foundations and insert minimum 1 1/4 in. (30 mm) deep. If you cannot meet these requirements, install a set of non-permanent mounting plates.

△ WARNING

- The non-permanent mounting plates can only be used in areas with low winds (less than 30 mph (50 km/h) when open and less than 45 mph (70 km/h) when closed).
- The non-permanent mounting plates must also be properly installed.
- Just like the hot tub, the COVANA cover requires a solid foundation. The foundation for the COVANA cover must be able to support at least 600 lb. (272 kg).
- The foundation must be leveled with a maximum tolerance of 1 in (2.54 cm) over a 144 in (3.65 m) diagonal section. (Figure 23). Refer to Frame and foot print section for information on the minimum base size.
- The annual variation in levelness for the same diagonal section cannot exceed 1/4 in (6 mm).

⚠ CAUTION

- Damage caused by inadequate foundation construction is not covered by the COVANA warranty. It is the responsibility of the owner to provide a proper foundation.
- Failure to follow these guidelines might cause permanent damage or improper functioning of the COVANA cover. Such damage might not be covered by the warranty.

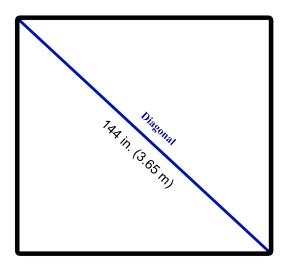


Figure 23

INSTALLATION

Tools required

- Scissors or a utility knife
- Robertson screwdriver
- Hammer
- Slotted screwdriver
- Phillips screwdriver
- 3/8" (10 mm) socket wrench and spanner
- ◆ 7/16" (11 mm) socket wrench and spanner
- ◆ 1/2" (13 mm) socket wrench and spanner

△ CAUTION

 The COVANA cover should be installed by a certified COVANA installer. Having the COVANA cover installed by someone who is not certified will void the warranty. Ask your local COVANA dealer for information on certified installers.

Uncrating

- Before uncrating the unit, ensure there is no visible damage to the crate. In case of any suspicious damage, take pictures first and please call COVANA customer service immediately. Always stand the crate in the vertical position. Ensure that the uncrating can be done safely given the wind conditions. (Figure 24)
- 2) Remove the cardboard on the front side. (Figure 24)
- 3) Hammer off the wood furring strip by hitting on the inside of the side panels. (Figure 25)

△ CAUTION

- Be careful not to damage the cover components and other parts in the crate. (Figure 25)
- Flatten any protruding nails.

- 7/32" (5.5 mm) Allen key
- 25' (7.62 m) measuring tape
- Rubber mallet
- Socket kit
- 48" (122 cm) level

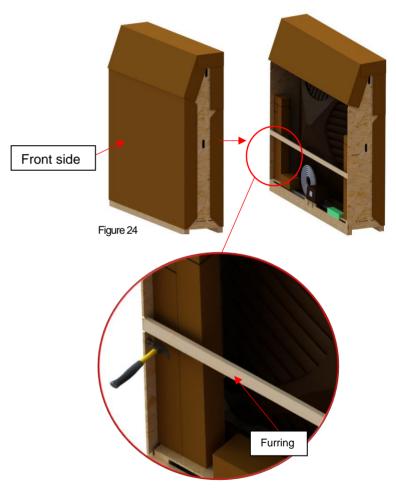


Figure 25

- 4) Remove the parts box, the foam pieces and the seal from the crate. Temporarily put these items in a safe place. (Figure 26)
- 5) Use scissors or a utility knife to cut the four cable ties holding the sleeve boxes (2 boxes per side) and discard the cable ties. (Figure 27)

A CAUTION

- When using the utility knife or scissors, be careful not to puncture the cardboard box.
- 6) Remove the four sleeve boxes from the crate and place them in a safe place. (Figure 27)
- 7) Use a slotted screwdriver to remove the two slotted #10-24 x 3/8" screws holding the operator in place. (Figure 28)
- 8) Bend the metal strapping all the way back and reinstall the screws on the operator. (Figure 28)
- 9) Use the 3/8" (10 mm) socket wrench to unscrew the hexagonal 1/4"-14 x 2" lag bolts on the bottom of both jacks. There are two lag bolts per side. (Figure 29)

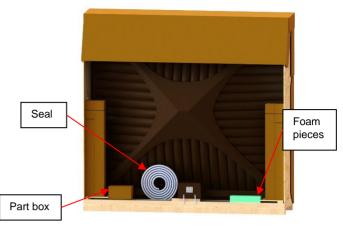


Figure 26



Figure 27



Figure 28



Figure 29

8 COVANA INSTALLATION INSTALLATION MANUAL

- 10) For each jack, use the 7/32" (5.5 mm) Allen key to loosen —but not fully remove—the 3/8"-24 x 1" bolt holding the jack to the bracket. There is one bolt per side. Do not discard this bolt and bushing; they are required to assemble the COVANA cover. (Figure 30)
- 11) Remove the white foam paper on the cover's top. (Figure 31)
- 12) With the help of another person, remove the motor frame assembly from the crate. Place one hand under the horizontal portion of the motor frame and the other one on the vertical jack. (see Figure 31 for hand positioning). Handle and carry the assembly with care, so that the jacks follow the natural bending of the U-frame. Place the motor frame on a level surface to ensure the assembly does not fall. (Figure 31)

⚠ CAUTION

- Do not twist the assembly, since this may cause mechanical failure to the operator and chain assembly.
- Jacks may be greasy; wash your hands after handling them or use gloves.
 - 13) Pry off the footing piece of wood using your hands or a hammer if needed. There is one piece per side. (Figure 32)

△ CAUTION

- Do not damage the jack or frame components resting at the bottom of the crate.
- Flatten any protruding nails.



Figure 30

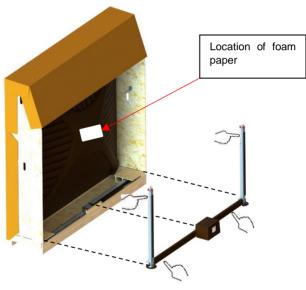


Figure 31

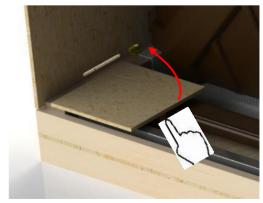


Figure 32

14) Remove the two long U-frame pieces, the two short U-frame pieces and both jacks located at the bottom of the crate. Lay these parts down in a safe place. (Figure 33)

⚠ CAUTION

- The small U-frames are nailed in; remove them by hand to prevent any aesthetic damage.
- 15) With the help of another person, gently lay the crate horizontally on its back by using the pivot point. (Figure 34) There should be one person on each side of the crate.



- Dropping the crate could damage the cover.
- 16) Remove the cardboard top and sides by simply unfolding them on the ground. (Figure 34)
- 17) If your COVANA cover was delivered with roller shades, remove the cardboard cylinders from the holes in the side panels and place them in a safe place.
- 18) Gently hammer off the last wood furring strips on the front of the crate. Consider hammering the side panel in an outward direction to prevent damaging the COVANA cover. (Figure 35)

⚠ CAUTION

- Be careful not to damage the cover during this process. (Figure 35)
 - 19) Step 1: Use a Phillips screwdriver to remove the two M6 x 20 mm screws. Step 2: Use a 3/8" (10 mm) socket wrench to remove the two other lag bolts. Step 3: Repeat steps 1 and 2 for all four corners. (Figure 36 and Figure 37)

⚠ CAUTION

- Carefully remove all four brackets. Failure to do so might damage the cover when removing the crate sides.
- Flatten any protruding nails.

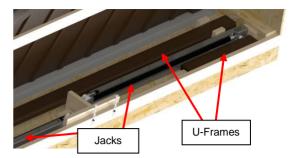


Figure 33



Figure 34

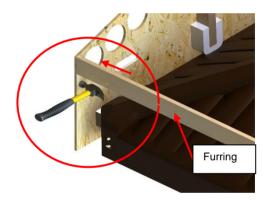
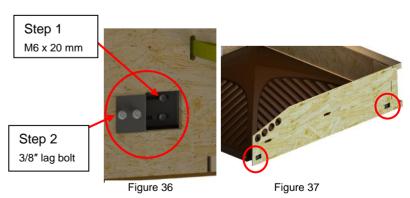


Figure 35



20) Use the Robertson screwdriver to unscrew the three #8-10 x 1½" screws holding both side panels to the bottom of the crate. (Figure 38)

△ CAUTION

- Remove side panels with care. The side panels could fall on the COVANA cover.
- 21) Pivot the side panels by gently prying them outward; lay the panels down on the ground. There is one panel per side. (Figure 39)

⚠ CAUTION

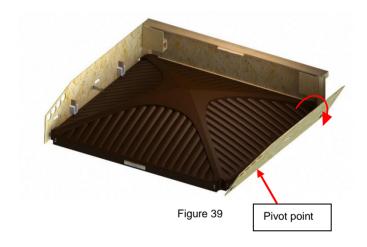
- Do not remove the side panels completely, doing so may damage the cover.
- 22) Pull the bottom section out, making sure that it does not interfere with the cover. If it does, gently lift the cover near the bottom section and continue pulling it out. (Figure 40)

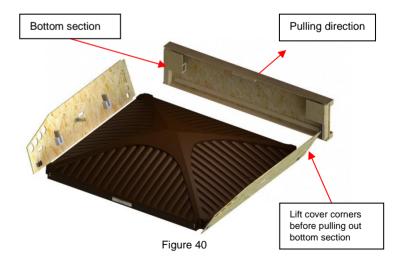
△ CAUTION

- Do not flip the bottom section, this might scratch the COVANA cover if the nails are protruding from the wood. Pulling the bottom section is the best method to ensure no aesthetic damage.
- Flatten any protruding nails.



Figure 38





Assembly preparation

△ WARNING

- Before assembling, keep in mind not to overtighten bolts. Power tools must not be used. The bolts will break under too much torque.
 - Attach the installation foam to the top of the hot tub near each corner using the masking tape provided in the part box. There must be at least two foam spacers per side. Do not stack two pieces of foam one on top of the other. (Figure 41)

△ CAUTION

- The foam pieces must be placed on the flat top surface of the hot tub.
 - 2) Place the top section of the COVANA cover on the hot tub and center it as best as possible. Measure your hot tub's dimensions and put the long side of the COVANA cover on the longest side of the hot tub. (Figure 42) If a LED light kit is included, the light switch should be placed on the entry side of the hot tub.

Note: The cover is rectangular. (Figure 42) The standard model will need the motor frame to be on the short side of the COVANA cover, whereas the long-side will need the motor frame on the long side of the COVANA cover.

WARNING

The cover alone weighs approximately 185 lb. (84 kg).

△ CAUTION

- When handling the cover, both people must support the outer and inner shells with their hands. A wide grip is best when handling the cover, as all four sides must be lifted equally.
- 3 to 4 people may be required. If the COVANA cover is too heavy to handle, remove the outer shell. Be careful not to fold the outer shell or scratch it on the inner steel frame.

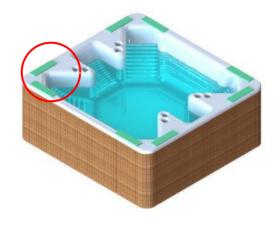


Figure 41

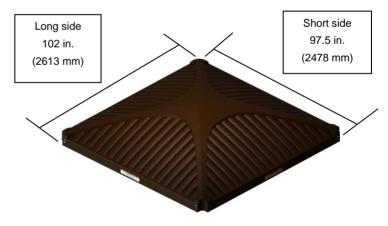


Figure 42

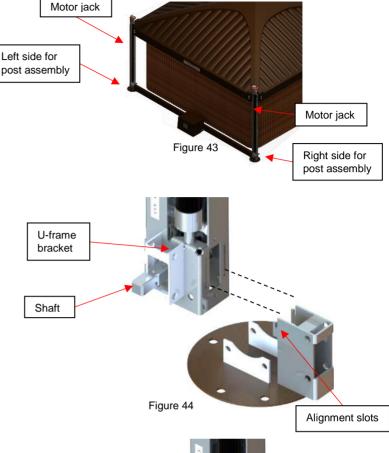
22 COVANA INSTALLATION INSTALLATION MANUAL

Lifting mechanism assembly

- Put the motor frame in place, usually to the back of the hot tub entrance. Place the motor frame according to Figure 43. The standard model will need the motor frame to be on the short side of the COVANA cover, whereas the long-side model will need the motor frame on the long side of the COVANA cover.
- 2) **IMPORTANT: The steps that follow are side- specific.** The following steps are for the <u>left-</u>
 <u>hand post foot assembly.</u>
- Install a first foot bracket to its non-motor-side jack. Make sure to align the foot bracket on the right side of the U-frame shaft as shown. (Figure 44)
- 4) Slide the alignment brackets of the foot in the alignment slots of the non-motor-side jack. (Figure 44 and Figure 45)
- Push upwards to lock in place. Ensure full contact is made along the bottom plate. Using a rubber mallet may help lock it in place. (Figure 45)
- 6) Use the two 1/4"-20 x 2 1/4" hexagonal bolts, the nylon-insert lock nuts with the appropriate socket wrench spanner to fasten the assembly. To prevent the mechanism from bending inward, do not overtighten these bolts. Make sure you respect the orientation of the fasteners, as shown. (Figure 46)
- For the right-hand non-motor-side jack assembly, repeat steps 3 to 6, putting the foot bracket on the left side at step 3. (Figure 44)

△ CAUTION

 Posts will fall easily when placed upright. Secure the posts by laying them down before proceeding with next step.



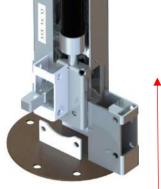
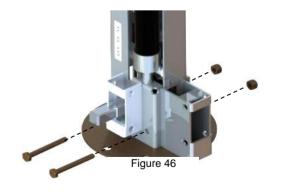
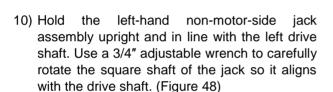


Figure 45

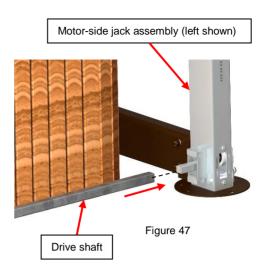


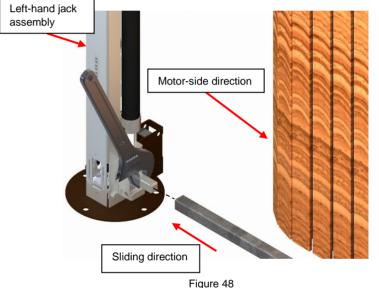
- 8) Position the left non-motor-side jack in the remaining corner of the COVANA cover. The square shaft at the bottom of the jack should face toward the motor frame, and the U-frame bracket should be inward. If not, review the previous steps to assemble the left and the right post feet.
- 9) Slide the drive shaft over the square shaft located at the bottom of the left motor-side jack assembly. (Figure 47) Note: The drive shafts are in the two long U-frames. Tear the plastic film to locate them.



△ CAUTION

Make sure the driveshaft is fully installed before proceeding further in the installation process. Using the jack without the driveshaft properly connected may cause injury.





- 11) Install the long aluminum U-frame over the left driveshaft and ensure it lines up with motor-side and non-motor-side jack assemblies. Fasten it in place using two hexagonal 5/16"-18 x 2" bolts, two 5/16"-18 nylon-insert lock nuts and four 5/16" plastic washers per side. Use the 1/2" (13 mm) socket wrench and spanner as tool. Do not fully tighten all bolts. The driveshaft may fall off during operation, and the reassembling can be done faster when the bolts have not been fully tightened. (Figure 49)
- 12) Perform steps 8 to 11 on the opposite side.
- 13) Install one unpainted metal coupler on each end of the front frame cut-out. (Figure 50)
- 14) Align one unpainted metal coupler with the holes on each end of the front frame cut-out. Use the provided 1/4"-20 x 3/4"carriage bolts, 1/4"-20 nylon-insert lock nuts and fasten the hardware with the 7/16" (11 mm) socket wrench and spanner. There is one metal coupler per side. (Figure 50)

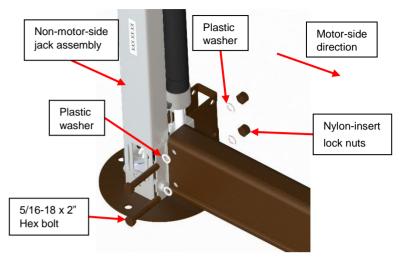
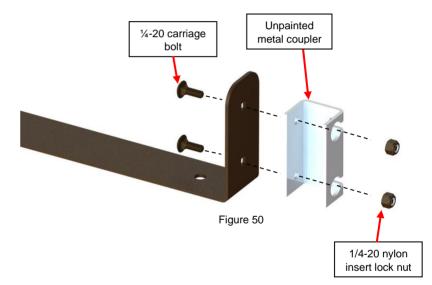


Figure 49



INSTALLATION MANUAL INSTALLATION COVANA 25

- 15) Fasten a short U-frame to each end of the front frame cut-out and then install the entire assembly between the front posts. Use four hexagonal 5/16"-18 x 2" bolts, four 5/16"-18 nylon-insert lock nuts and eight 5/16" plastic washers per side. Use 1/2" (13 mm) socket wrench and spanner. (Figure 51)
- 16) Verify whether the drive shafts fell off during installation. If so, review the previous steps. If not, tighten all U-frame bolts.



Figure 51

△ DANGER

 Failure to verify the proper installation of the drive shafts could result in the non-motor-side jacks extending on their own.

17) Once all drive shafts have been installed, the jack lock bolts located at the top of the nonmotor-side jacks can safely be removed. Remove the Allen M8 x 50 mm screws. Keep the lock screws for future use. (Figure 52)

△ WARNING

 Failure to remove this part will break the lifting mechanism.

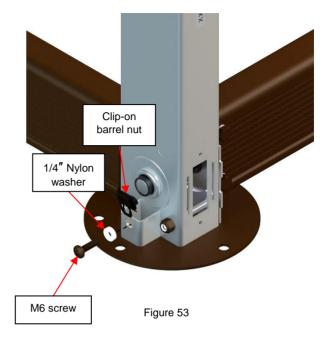


Figure 52

26 COVANA INSTALLATION INSTALLATION MANUAL

18) Install the clip-on barrel nuts at the bottom of the non-motor-side jack assemblies for the sleeves, using Phillips M6 x 20 mm screws and 1/4" nylon washers. Only the non-motor-side jack assemblies need clip-on barrel nuts installed. (Figure 53)

NOTE: Do not fully screw in the M6 screws; a gap is needed to slip on the sleeves.



INSTALLATION MANUAL INSTALLATION COVANA 27

- 19) Unscrew the 3/8"-24 x1" Allen bolt with a 7/32" (5.5 mm) socket on the top of all four jack assemblies. Put these parts in a safe place.
- 20) Slide the sleeves over all four jacks. (Figure 54) Be sure to align the opening at the bottom of the sleeves with the U-frames attached. (Figure 55)
- 21) Screw in the Phillips M6 x 20 mm screws at the bottom of all four sleeves. (Figure 56)

△ CAUTION

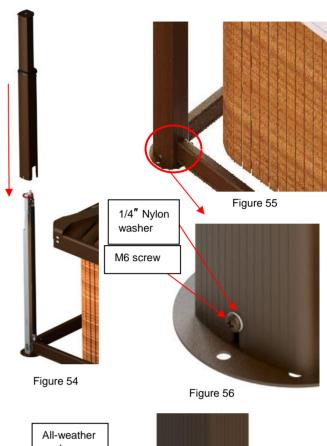
- Be sure that the nylon washer is on the outside of the outer sleeve. (Figure 56)
- 22) Make sure the all-weather seal on each post is slid all the way down against the outer sleeve. (Figure 57)

△ WARNING

- Failing to properly position this part may cause serious damage to post mechanism.
 - 23) Install the 3/8"-24 x1" Allen bolt with a 7/32" (5.5 mm) socket. The narrow part of the bushing faces down for each post. (Figure 58)

△ CAUTION

- Make sure that the wider part of the bushing is facing up when you screw in the 3/8"-24 x1" Allen bolt.
- Ensure the hole in each top plate is aligned with the jack assembly's threads before installing the screw.



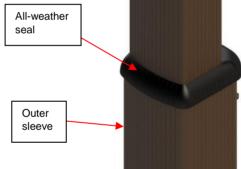


Figure 57



Figure 58

AC light kit installation

If your COVANA cover came with a light kit, follow the steps below. If not, skip to next section, *Lifting* mechanism assembly (continued).

- Before splitting the cover into two pieces, fully unscrew any bolts on all four corners that fasten the outer shell to the inner shell if needed.
- 2) Locate the light switch button. (Figure 59)
- 3) Lift and split the long side of the outer shell opposite the light switch button for the next steps. To split the cover into two parts, you must remove the outer shell by pushing inwards on the steel frame of the inner shell. (Figure 59 and Figure 60) This will clear the metal inserts from the outer shell for better leverage. Do not lift more than 16 in (40 cm).

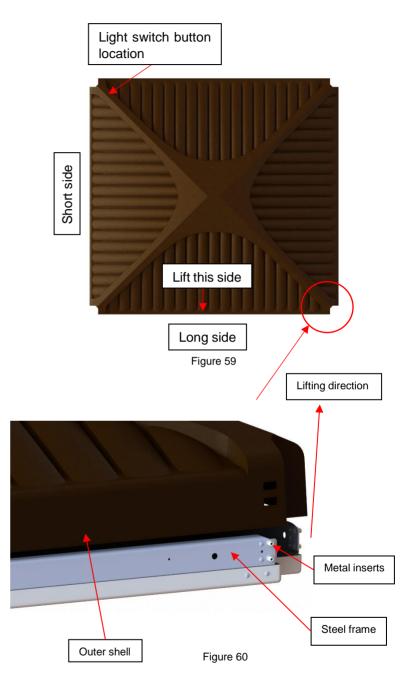
Note: A non-abrasive or blunt tool may be used to help hold the outer shell in place before following the next steps.

△ CAUTION

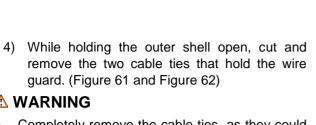
- Do not use any sharp or abrasive tools to hold the outer shell in place while following the next steps.
- You should always hold the outer shell on the long side at two different points spaced by about 85 cm [34"]

⚠ WARNING

- Do not lift corner more than 16 in (40 cm), further lifting will damage the outer shell.
- Failure to follow this instruction will cause permanent damage to the outer shell.



INSTALLATION MANUAL INSTALLATION COVANA 29



- Completely remove the cable ties, as they could interfere with the CTS-70 mechanism.
- 5) Open the wire guard by ripping the plastic off. There will be a plastic bag with two bottles of primer inside and an alcohol swab; put those items in a safe place.
- 6) Gently place the wire guard outside of the inner shell. Let the wire guard hang down for the next steps.

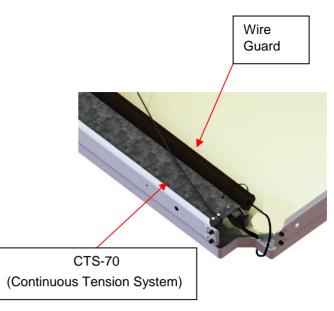
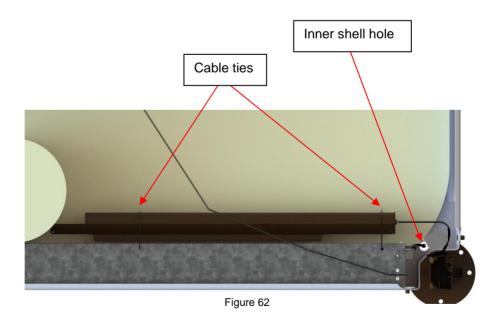


Figure 61

△ WARNING

△ WARNING

Ensure the wire is clear of the inner and outer shells before proceeding. The wire should only hang from the inner shell hole. (Figure 62)



COVANA **INSTALLATION INSTALLATION MANUAL**

- 7) Clean the surface of the outer sleeve positioned on the opposite corner of the light button. Remove any dirt or contaminant and dry the surface (Figure 64).
- 8) Use the supplied alcohol swab and rub it on the surface of the outer sleeve positioned on the opposite corner of the light button to clean the surface. (Figure 64 and Figure 65). Wait two minutes for the alcohol to dry.
- 9) Apply the primer on the inside corner at the indicated areas. Refer to Figure 64 and Figure 65. The wire guard can also be held in place and taped off around its perimeter to mark off the application area. Important: Failure to apply the primer will result in the wire guard unsticking over a short period of time. The primer will act as the optimal bonding agent for the paint. To use the primer, snap the bottle in the middle for the liquid to come out. (Figure 63)

△ WARNING

- The bottle of primer (3M Primer 94) is considered flammable, a serious irritant for the eyes, a skin sensitizer, an inhalation hazard, toxic for reproductivity, carcinogenic and toxic for internal organs. Please be careful when handling the primer. Ensure proper ventilation prior to and during use.
 - 10) Let the primer dry for at least five minutes at temperature above 40°F (5°C). This will ensure an adequate bonding surface.

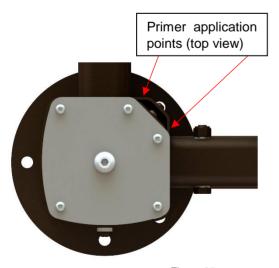


Figure 65

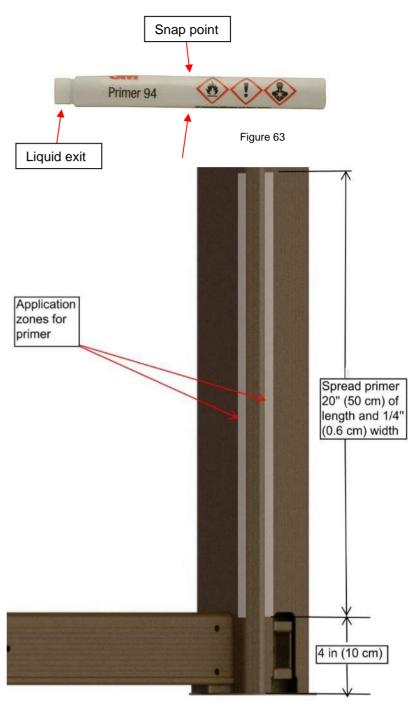


Figure 64

- 11) Peel a small corner off the red plastic film on the double-sided tape, fold this tape toward the outside. (Do this step for both sides) (Figure 66)
- 12) Align and position the bottom of the wire guard against the foot plate that lines up with the inner shell hole. (Figure 68)

△ WARNING

- The bottom of the wire guard must be properly positioned on the foot plate. If not, review the previous steps. An improper alignment or positioning of the wire guard may cause the system to misadjust itself.
 - 13) Fit the wire guard on the corner of the post. Ensure no wires are pinched and that the wire guard is well levelled before adhering it to the sleeve. (Figure 69)
 - 14) While still holding the wire guard on the post, gently start peeling away the red film one side at a time. This method will ensure proper alignment. Hold for at least one minute to ensure a proper bond. (Figure 69)

△ WARNING

A good amount of pressure is needed to ensure that the wire guard band is properly on the sleeve.

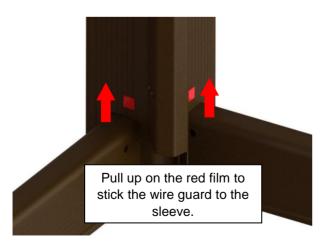


Figure 69

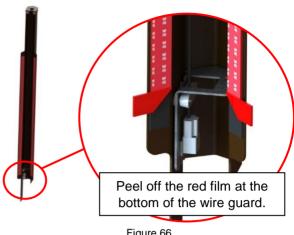


Figure 66

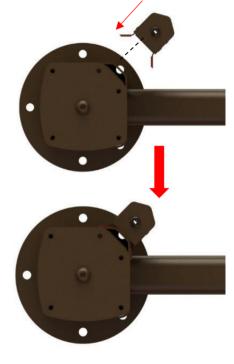


Figure 67

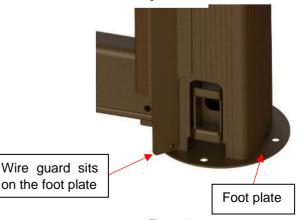


Figure 68

COVANA 32 **INSTALLATION INSTALLATION MANUAL** 15) Now connect the bottom harness to the wire guard connector. The bottom harness is attached to the key switch cable. Cut the cable tie that holds the bottom harness. Connect it to the wire guard connector. (Figure 70)

⚠ WARNING

- Do not uninstall the wire guard connector. This could cause permanent damage to the wire harness.
- 16) If your cover is completely lowered onto the hot tub, the exiting wire (Figure 72) seems to have sufficient tension and the magnetic plate is properly positioned (Figure 71), skip to next section, Lifting mechanism assembly (continued). If not, follow next steps.
- 17) Repeat steps 1 to 3 of this section for cover lifting instructions.

⚠ CAUTION

 Do not use any sharp or abrasive tools to hold the outer shell in place while following the next steps.

⚠ WARNING

- Do not lift corner more than 16 in (40 cm), further lifting will damage the outer shell.
 - 18) Locate the set screws for the tension holder on the CTS-70 (Continuous Tension System). (Figure 72) Lightly unscrew them and pull back the tension wire until a slight resistance is felt. Once the resistance is felt, continue pulling another inch. Check the protruding wire going to the posts, and if the wire is tight enough, retighten the set screws.
 - 19) Slide the outer shell back on the inner shell. The AC light kit has been successfully installed.

△ CAUTION

 When placing the outer shell back on, make sure that all the steel frames are inside the outer shell. Also, check all metal inserts before continuing. Failure to check these items may cause aesthetic damage.

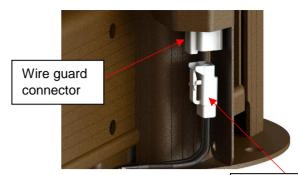


Figure 70

Bottom harness

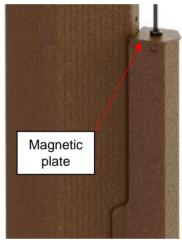
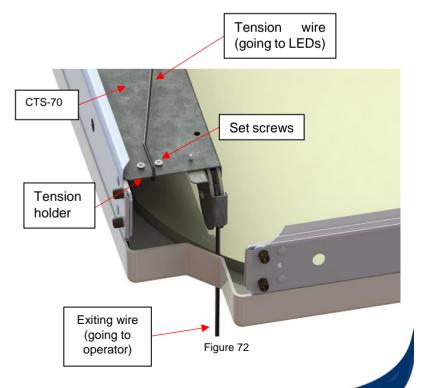


Figure 71



Lifting mechanism assembly (continued)

- Ensure the COVANA cover is centered. Use a measuring tape on all four sides and make sure it is still resting on the foam spacers. If not, center the COVANA cover, using a measuring tape on all four sides.
- Verify whether all the posts are vertically leveled with a 48" (122 cm) level. You will need to verify the front and right sides of each post with the level.
- Install the first corner bracket (Figure 73).
 Fasten the bracket to the cover with four painted Phillips M6 x 20mm bolts and 5/16" painted washers.

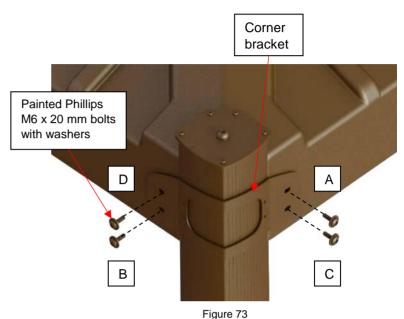
△ WARNING

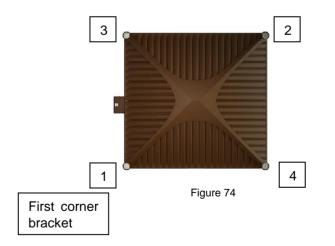
 Ensure the sleeve is correctly pressed against the outer shell before screwing in the M6 x 20 mm screws.

Note: Follow the patterns shown for installing the bolts (A to D). (Figure 73)

Note: We recommend placing the rounded edge of the corner bracket toward the top. (Figure 73)

4) Repeat step 3 for each remaining corner bracket, follow the order of installation as shown in Figure 74, 1 to 4.





5) Then, use four #8 x 1/2" self-tapping Robertson screws to fasten one bracket to its post. (Figure 75) Tighten with care; self-tapping screws can break when screwed in too hard.

Note: Follow the pattern shown in Figure 76 (A to D).

Note: When fastening the screws, it is recommended to pull the post towards you for a better fit of the corner bracket. **This will diminish any possible gap.**

⚠ WARNING

- Make sure there is no gap between the sleeve and the bracket. If there is a gap, verify the previous step 5. (Figure 76)
- Review previous steps before screwing in the Roberston screws; it is very hard to reposition the sleeves once they have already been screwed in.
 We highly recommend checking whether the posts are level before screwing in the corner bracket.
- 6) Repeat step 5 for the remaining brackets. Follow the same assembly pattern as shown in Figure 74 and Figure 76.

- 7) Verify the installation of the brackets by trying to lift each **inner** sleeve. Review steps 3 to 6 for any broken screws or to retighten screws if an inner sleeve continues to move. (Figure 77)
- 8) Install the rubber caps on all four posts. These caps are in the parts box and help protect the post assembly tops from weathering. (Figure 78)

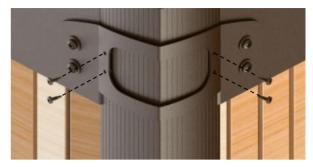


Figure 75

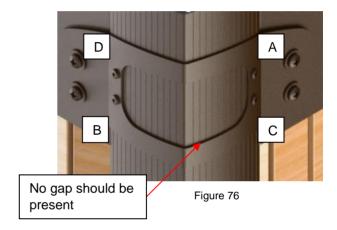
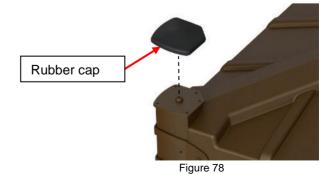




Figure 77



Testing the Oasis cover

 Plug in the COVANA cover. (Have a certified electrician complete the electrical hook-up and refer to the Electrical Diagrams section in the APPENDIX).

△ WARNING

- All electrical connections must be done by a certified electrician.
- Ensure there is no object directly above the cover or in its lifting path while performing this test. Refer to the instructions in the *Limit Switch* Adjustment section if adjustments are required.
- 3) Use the key switch to lift it about 8 in (20 cm) and stop. Make sure the cover is lifting equally (no corners are higher than the others).
- 4) Lower the cover down completely and make sure the cover is touching the foam pieces all around the hot tub perimeter.
- Lift the cover all the way up and pay attention for any unusual sounds (metal screeching or knocking). If so, consult the *Troubleshooting* section or contact your local dealer.
- 6) Lower the cover and ensure it stops at the point of contact with all foam spacers on the hot tub. If not, adjust the corner brackets (follow steps 3 to 7 in the *Lifting mechanism assembly (continued)* section.
- 7) Check whether the posts are still level before anchoring. Use the 48" (122 cm) level.
- 8) Each of the four jacks on the COVANA cover must

be properly anchored to the foundation using at least two of the pre-drilled holes located on the cover of each post. (Anchors not supplied) Use a 1/4 in (6 mm) concrete anchor for concrete pads or a 1/4 in (6 mm) lag bolt for wood foundations and insert a minimum of 1 1/4 in (30 mm) deep.

9) The optional non-permanent mounting plates can be used when anchoring is not possible. They are not designed for windy areas.

⚠ WARNING

- The non-permanent mounting plates can only be used in areas with low winds.
- The non-permanent mounting plates must be properly installed. (See non-permanent mounting plates installation section.)
- 10) Permanently mount the key switch. The key switch must be located 5 ft (1,5 m) away from the hot tub and 5 ft (1,5m) above the deck or ground lever. (Figure 22) Ensure the user has a clear view of the COVANA cover when operating it. Cut the power when installing the key switch.

△ CAUTION

 When operating, the user must always have a clear view of the COVANA cover and its surroundings.

⚠ WARNING

- Failure to permanently install the key switch as indicated could cause serious injury or even death and void the warranty and certification. Only proper installation of the key switch combined with the suggested procedures and caution will reduce such risks.
- Ensure that the base of the COVANA cover is not in a flood zone. Any damage caused by flooding or water accumulation will not be covered under the warranty.
- The key switch terminal should be located in a place where no water or debris could fall on it.

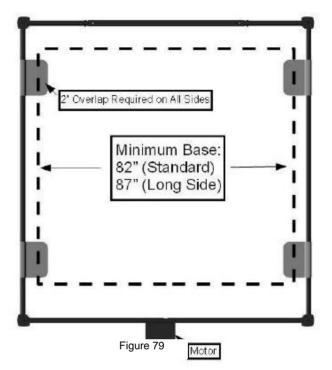
36 COVANA INSTALLATION INSTALLATION MANUAL

Non-permanent mounting plate installation

Note:

This setup is only available for hot tub base sizes larger than 82" wide for Standard COVANA Units and 87" wide for Long Side COVANA Units.

- After the unit has been installed, but BEFORE installing the seal, proceed with the nonpermanent mounting plate installation. Using the key switch, lift the COVANA cover up to give room for handling the tub.
- 2) **Note:** Three installers are required. Two should lift the tub at one end approx. 4" off the ground while the third slips the non-permanent mounting plates under the hot tub and hooks them over the U-Frame. (Figure 80 and Figure 81).
- Repeat on the other side as shown on Figure 81.
 Note: The plates must be installed over the U-frame (two on each side).
- 4) The proper disposition of the plates is determined by the size of the hot tub. You normally want the plates to be as close to the corners of the tub as possible. (Figure 81)
- Once the plates are under both sides of the hot tub and once they have been properly positioned over the U-frames, you may continue with the seal installation.



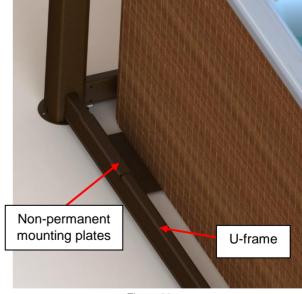


Figure 80

Seal application

- Once the COVANA cover has been fully assembled, raise the cover and remove the foam spacers and tape. Lower the cover and walk around the entire perimeter of the hot tub, observing where the inner shell will contact the hot tub. This will determine the best location to apply the seal
- Dry the hot tub edge and the underside of the cover with a clean cloth. Wait until it is dry.

⚠ CAUTION:

- Remove all dirt, oil and moisture for proper seal adhesion. A mild detergent can be used to help clean the surface.
- 3) Apply the provided masking tape around the hot tub where the seal will be installed. The masking tape will ensure the seal is straight when pulled from one corner to another. The ideal location for the seal is closer to the hot tub's interior edge (Figure 81) The minimum turn radius is 4 in (10 cm).

MARNING:

- The use of masking tape is recommended since it will protect the acrylic tub from the clips' glue. Furthermore, pulling the masking tape to the next corner before adhering it will ensure straightness.
- 4) Apply the provided seal clips parallel to the masking tape around the swim spa and ensure to put more in the corners and on any tight turns (around filters, etc.). Keeping in mind that a limited number of clips are provided, install two clips where the seal joints will be located. (Figure 83)
- 5) Start installing the seal joint at the side opposite the entrance of the tub (halfway in a clip), with the adhesive layer facing up toward the cover. (Figure 82 and Figure 83)
- 6) When the seal is installed around the entire hot tub, you must cut the extra length as straight as possible for the best joint finishing results.
- 7) Use the supplied seal connector and insert it in both ends of the seal. (Figure 83)

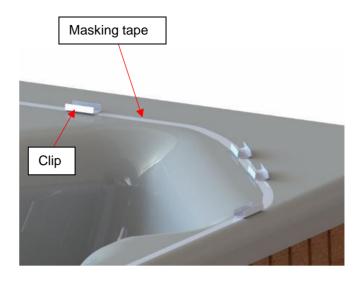


Figure 81

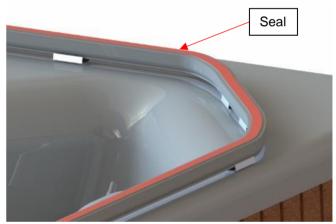


Figure 82

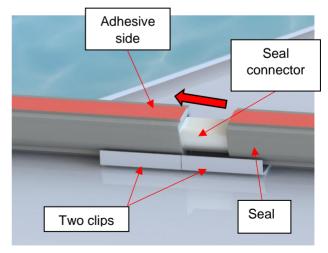


Figure 83

△ WARNING:

- At this point, if the ambient air temperature is below 32°F (0°C), a temporary heater must be placed inside the hot tub for 10 to 15 minutes. Once the heater is in the hot tub, lower the cover until it touches the seal to increase the air temperature. After 10 to 15 minutes, remove the heater and continue with the seal installation. The rubber seal should not be overheated; the maximum temperature it can withstand is 150°C (302°F). Do not directly heat the acrylic and seal, as this may cause permanent damage. Example, do not place the heater too close to the acrylic surface, as the surface could melt or catch fire. Place the heater on a pedestal or spacers to avoid directly placing it on the acrylic tub.
- 8) Test the seal placement by lowering the cover 1/4 in (6 mm) over the seal to ensure that the entire perimeter **will make contact** with the seal. If you are satisfied, raise the cover and remove the red plastic backing off the seal.

A CAUTION:

- Ensure the underside of the cover is completely dry before adhering the seal.
- Make sure the seal stays tightly in the clips to ensure its proper positioning.
- Lower the cover onto the seal. Leave the cover in this position for at least 5 minutes to ensure proper seal-to-cover adhesion.

△ WARNING:

- At least 5 minutes is necessary to ensure proper adhesion of the seal at 70°F (21°C). Less than 5 minutes could cause the seal to release after a short period of time.
- 10) Raise the cover no more than a 1/4 in (6 mm) and leave the cover here for about 10 seconds, as this will allow the seal to slowly and fully release from the seal clips. You can also use a non-abrasive plastic tool or your fingers to help release the seal.

- 11) Once satisfied that the seal is released, raise the cover 36 in (91 cm) high. Apply pressure on the seal to properly bond the adhesive to the underside. To apply pressure to the seal, simply push it against the COVANA cover with your hands.
- 12) Remove the seal clips and tape from the hot tub's edge.
- 13) Lower the COVANA cover completely and leave it there for at least another five minutes. This will ensure the seal is properly bonded.

⚠ WARNING:

- At least 5 minutes is necessary to ensure proper adhesion of the seal at 70 °F (21 °C). Less than 5 minutes could cause the seal to release after a short period of time.
- 14) Use the key to raise it about 6 in (15 cm) and stop.
- 15) Make sure the cover is flat and there are no corners higher than the others.
- 16) Lower the cover again, and make sure the seal is touching the hot tub all the way around and that no steam is leaking, especially near the light button (for the Oasis cover with the light kit).
- 17) Lift the cover all the way up and pay attention for any unusual sounds. (screeching or knocking) If so, refer to *Troubleshooting* section or call your local dealer.
- 18) The installation process is almost done. There is a checklist for the installer and the customer at the end of this manual. Check the sections to ensure everything has been done properly. It is very important to sign both copies and tear off the installer's copy.

ELECTRICAL HOOK-UP

Avoiding the risk of electrocution

CAUTION

 All electrical work should be done by a qualified electrician, otherwise the certification and warranty will be voided. Furthermore, any modifications to the electrical components will also void the warranty.

△ ELECTRICAL DANGER

- Failure to comply with these instructions may result in death by electrocution or serious injury. Disconnect or turn off and secure all power supplies before starting an intervention on the COVANA cover.
- For AC-operated model: A disconnect mean needs to be incorporated into the fixed wiring at the time of installation. This mean must be accessible to the user or service technician to turn the power off for future maintenance or repair.
- Always have a licensed electrical contractor perform any electrical maintenance or repairs on the COVANA cover. The wiring must comply with all applicable local electrical codes and regulations.
- The COVANA operator must be connected to a circuit that is protected by a dedicated GFCI that complies with all applicable local electrical codes and regulations.
- Install the COVANA cover in such a way that drainage directs water away from the electrical components.

- Do not connect any auxiliary components to the electrical system of the COVANA cover unless they have been approved by COVANA.
- Replace electrical components with original components provided or approved by COVANA. Ask your dealer for replacement parts.

▲ ELECTRICAL WARNING

- To reduce the risk of electric shock, the greencolored terminal or the terminal marked "g," "gr," "ground," "grounding" or with the

 symbol that is located inside the supply terminal box or compartment must be connected to the grounding mean provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.
- Two lugs marked "bonding lugs" are provided on the external surface or on the inside of the supply terminal box or compartment. To reduce the risk of electric shock, connect the local common bonding grid in the area of the COVANA cover. Use terminals with an insulated or bare copper conductor no smaller than No. 6 AWG (13.30 mm²).

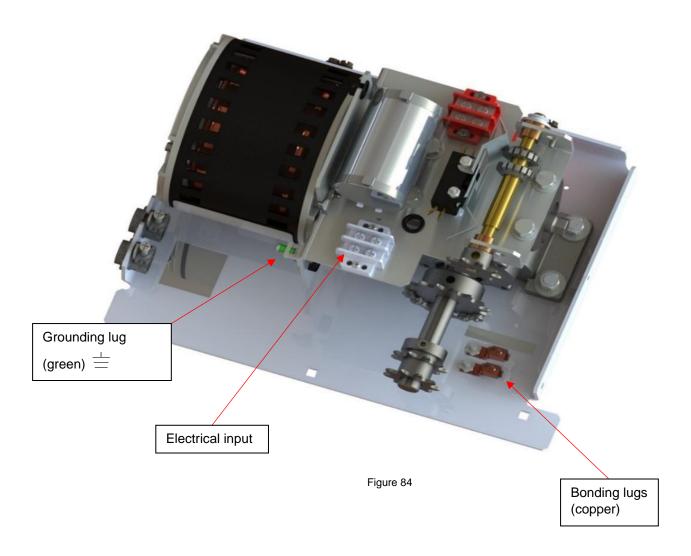
A ELECTRICAL CAUTION

 All field-installed metal components, such as rails, ladders, drains or other similar hardware, within 10 ft (3 m) of the hot tub must be bonded to the equipment grounding bus with copper conductors no smaller than No. 6 AWG (13.30 mm²).

ELECTRICAL HOOK-UP INSTALLATION MANUAL

Grounding and power supply connection

- 1) Remove the four screws on the bottom side of the COVANA operator and remove the cover. (Figure 84)
- 2) Refer to the complete wiring diagrams for the European or North American models in the appendix.



INSTALLATION MANUAL ELECTRICAL HOOK-UP COVANA 41

TECHNICAL SPECIFICATIONS

Side elevation

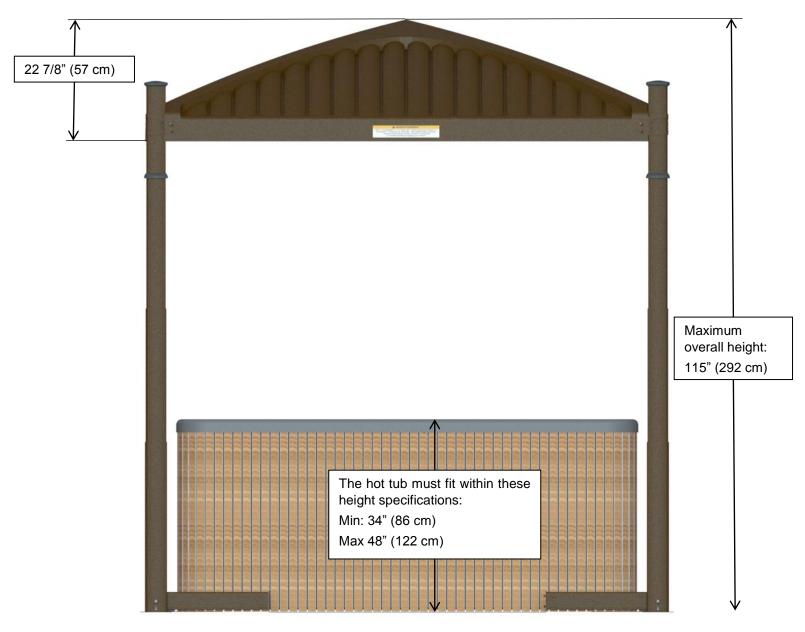
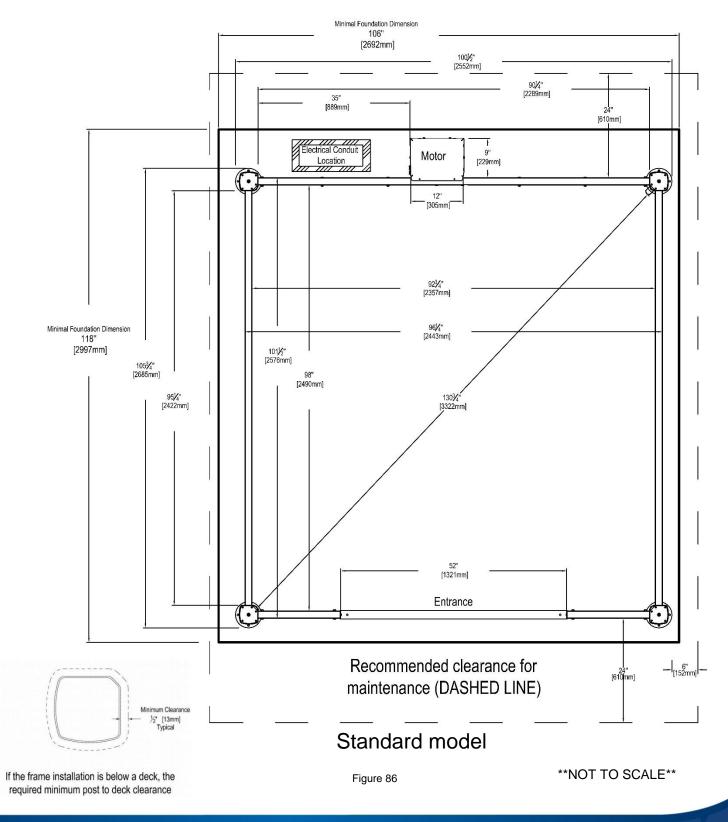
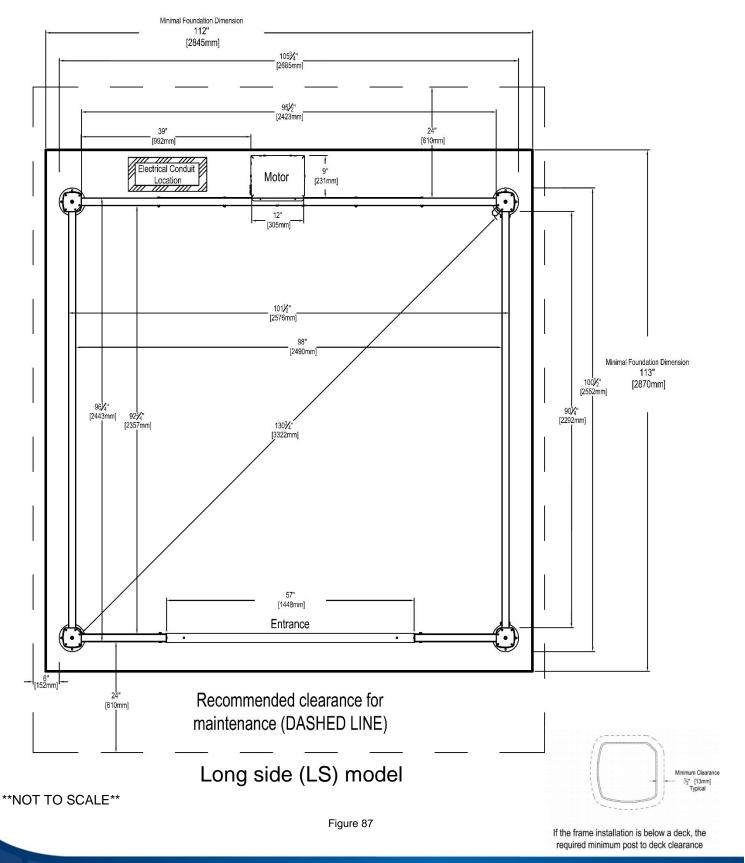


Figure 85

TECHNICAL SPECIFICATIONS

Frame dimensions and foot print





Electrical specifications

- The COVANA Oasis cover requires a dedicated single-phase 115 V AC (North America) or 220 VAC (Europe) hard-wired power supply.
- The COVANA Oasis cover must be installed in accordance with and comply with all applicable local codes and regulations. All wiring and connections should be performed by a qualified electrician.
- Wires and conduits should be sized according to local codes and regulations.

North American requirements:

| Voltage 115 V, 60 Hz (1 hot, 1 neutral, 1 ground) | |
|---|--------------------------------------|
| GFCI | 15 A single-pole GFCI (not included) |
| Current draw | Max 12 A |

European requirements:

| Voltage | 220 V, 50 Hz (2 hot, 1 ground) |
|--------------|--------------------------------------|
| GFCI | 10 A single-pole GFCI (not included) |
| Current draw | Max 6 A |

△WARNING

 COVANA does not allow any modifications of the electrical system. COVANA reserves the right to void the warranty if any modification is done without its specific approval.

Operating limitations

MARNING:

The COVANA cover should never be used if the following conditions are reached.

| Maximum wind | Gusts of 30 mph (50 km/h) in the raised position and 45 mph (70 km/h) when completely lowered on the hot tub. |
|--|---|
| Maximum weight on the cover (evenly distributed) | 200 lb. (90 kg) |

^{*} The load specification for the OASIS cover is a provision for environmental outcomes, typically some snow or damp leaves that could accumulate on the cover.

General specifications

| Lifting speed | 2.5 in./s (6 cm/s) |
|------------------------|--------------------|
| Total weight | 600 lb. (272 kg) |
| Stock key switch cable | 25 ft. (7.6 m) |

LIMIT SWITCH **ADJUSTMENT**

△ ELECTRICAL WARNING

Disconnect or turn off the power supply before starting any work on the COVANA cover. Additionally, all electrical work should be performed by a qualified electrician.

Note: The up and down limit switches have been factory-adjusted and there should be no need to readjust them. If adjustments are required to ensure the COVANA cover does not come in contact with surrounding obstacles while being raised, the maximum height may be reduced. Never change the factory setting of the down limit nor increase the up limit beyond the factory setting. Failing to do so may result in equipment damage and/or injury.

- 1) Disconnect or turn off the power and lock out the power source.
- 2) Remove the four slotted screws at the bottom of the operator and remove the cover. (Figure 88)
- 3) Remove the slotted retaining screw and slide the cam plate out from operator frame. (Figure 89) (Be careful not to move the cam wheels.)
- 4) To reduce the amount of travel in the upward direction, turn the up-cam wheel counter clockwise viewed from the cam plate as shown. (Figure 90) When turning counter-clockwise, for each cam wheels' lot travel (approx. 4°), the upper cover limit will be reduced by approximately 5/32 in (4 mm).
- 5) Once the height is set to the desired position, return the cam plate to its original position and ensure that it is properly inserted in the slot of each cam. Never operate the system without the cam plate and retaining screw. (Figure
- 6) Reinsert the slotted retaining screw to prevent the cam plate from coming out.
- 7) Reinstall the operator cover.
- 8) Turn the power on and test the system.
- 9) Screw the cover back on using the 4 slotted screws. (Figure 88)



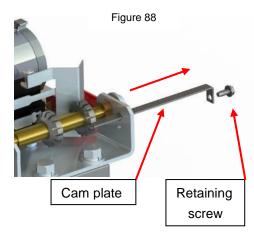


Figure 89

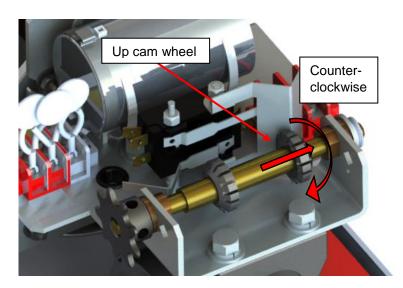


Figure 90

TROUBLESHOOTING

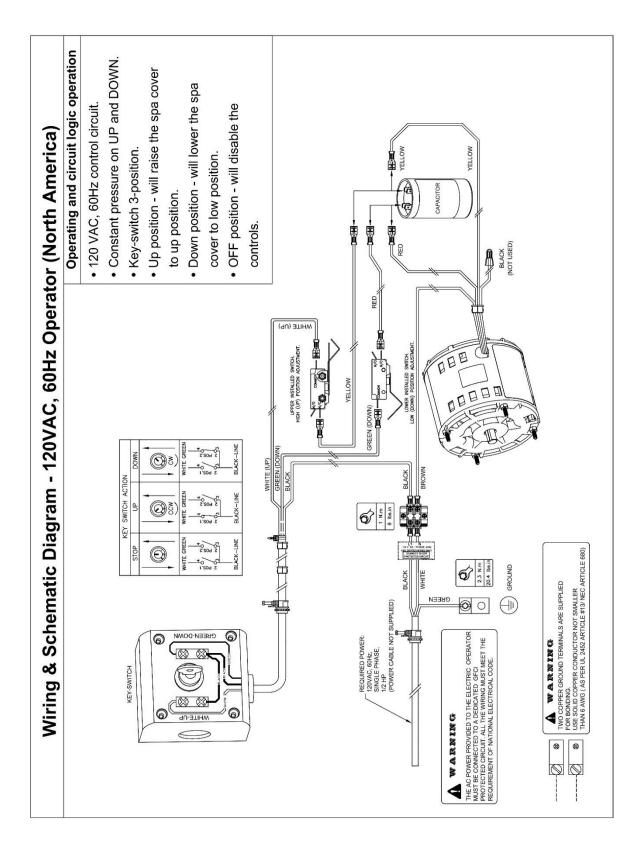
| Problem | Probable Causes | Solutions |
|--|---|---|
| COVANA cover does not raise or lower. (Silent motor and no movement) | The GFCI is tripped. The power source is disconnected. | Reset the GFCI. Check that the power source is enabled. Check the breaker panel. Check if any electrical cables are damaged or pinched. |
| COVANA cover does not raise or lower. (Motor humming and some visible movement) | Posts are frozen. Cover is obstructed. Jack assemblies are jammed. Motor is obstructed. Posts are obstructed. | Remove all debris from top of COVANA cover. Check if posts are obstructed. Use methanol to free ice buildup on posts. Grease the jack assemblies. * Check the relative position of the four posts. (See Foundation preparation section on installation manual) If all previous attempts failed, contact your local authorized COVANA dealer. * |
| Lights do not work. | The lighting assembly is faulty.The light switch is faulty. | Check if the power source is enabled. Replace the light switch. If all previous attempts failed, contact your local authorized COVANA dealer. |
| Posts are not equally positioned. | The post screws (attached to the inner sleeve) are missing or have loosened. A drive shaft has fallen off. A chain skipped during operation. A spring pin at the bottom of a jack is broken. | Lower the COVANA cover completely and screw the self-drilling screws as explained in the installation manual (page 35). Re-install any fallen drive shaft. Replace any broken chain. Replace any missing or broken spring pin. If all previous attempts failed, contact your local authorized COVANA dealer. |
| Shades are loose, retract improperly and/ or disconnect from the brackets. Shades are wrinkling or bulging at the roller. | The internal spring is not wound enough. Too much tension in the internal spring Holding brackets not parallel | Consult shade installation manual. Remove the bottom bar and reset the tension back to "4 turns". Make sure the outer sleeves are sitting on the foot plate, reposition the holding bracket so the roller shade is moving straight. |
| Middle sleeve has dropped. | The middle sleeve froze on the inner sleeve. The stopper kit is broken/missing. | Check the position of the all-weather seals. While cover is closed, it must be sitting on the top of the outer sleeve. Check if the stopper kit is broken/missing. If all previous attempts failed, contact your local authorized COVANA dealer. |
| Cover raises unevenly. | A chain is broken. A spring pin is broken. A drive shaft has fallen off. | Contact your local authorized COVANA dealer for technical support immediately. Do not operate the Covana cover. |

| Cover raises but does not lower. | The cam plate is incorrectly positioned or missing. The key switch is faulty. Limit switches cannot move properly. | Certified electrician only. Open the operator and check for faulty up and down limit switches. Remove power before performing any electrical work. Check if there is any corrosion on the terminals. If yes, clean the terminals. Open the key switch terminal and check for faulty switches. Check if any electrical cables are damaged or pinched. |
|--|--|--|
| Cover lowers but does not rise. | The cam plate is missing. The key switch is faulty. Limit switches cannot move properly. | Certified electrician only. Open the operator and check for faulty up and down limit switches. Remove power before performing any electrical work. Check if there is any corrosion on the terminals. If yes, clean the terminals. Open the key switch terminal and check for faulty switches. Check if any electrical cables are damaged or pinched. |
| Cover seal turned black. | The seal has accumulated mold. | Clean the affected areas with bleach and a soft brush. Rinse well with water. |
| Magnetic plate is not holding in place | Excessive tension in the Constant Tension System (CTS) 70.* CTS 70 is stuck in place. | Lift the side of the outer shell where the cable exits from the inner shell; remove the CTS 70 from the steel frame and grease the interior surfaces. Check that the CTS 70 pulley carrier can travel the length of the CTS 70 without interfering with any object. |

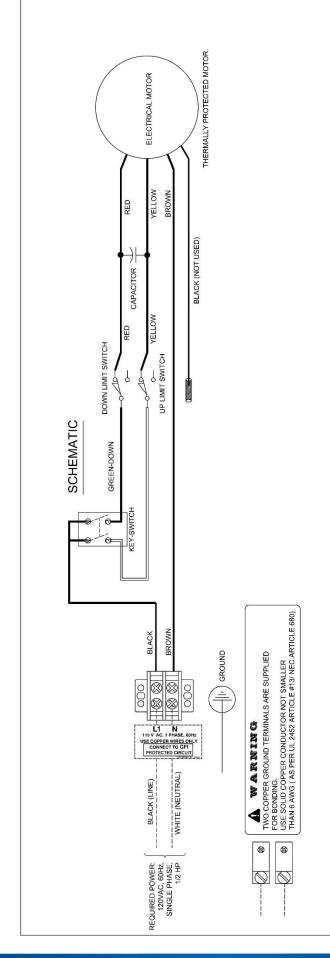
^{*} Refer to the Installation Manual for more information

APPENDIX

INSTALLATION MANUAL APPENDIX COVANA 49



50 COVANA APPENDIX INSTALLATION MANUAL



thermal overload. In case of over-use, the motor will overheat and will shutdown. Once the motor cools down to its **Note:** The spa cover operator is designed with an instant reverse single-phase motor with internal automatic reset operational temperature, the spa cover could be used again.

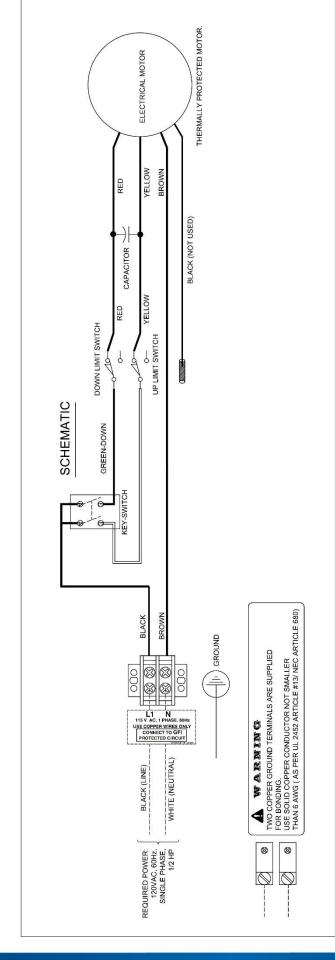
as specified in the National Electric Code (NEC), Article 430, allowing 5% volt drop, or comply to any other local codes All power wiring should be installed by a qualified electrician and may vary with respect to conduit size and type The control circuit operates at 120VAC, 60Hz. Due to the resistance in the wire used to carry the control circuit f wire gage is not suitable for the distance, problems in operator will be encountered such as motor humming, voltage, it is important to use the appropriate wire size between the operator and the main power supply premature wear of the limit switches' contacts and possible tripping of the motor's thermal protection. and regulations. Power must be connected in accordance with local electricity codes.

INSTALLATION MANUAL APPENDIX COVANA 51

Wiring & Schematic Diagram - 120VAC, 60Hz Operator *LIGHT KIT (North America)*

Operating and circuit logic operation Constant pressure on UP and DOWN. Up position - will raise the spa cover Down position - will lower the spa 120 VAC, 60Hz control circuit. OFF position - will disable the YELLOW YELLOW Key-switch 3-position. 中華 cover to low position. CAPACITOR to up position. controls. BLACK (NOT USED) RED (9U) atihw LOWER INSTALLED SWITCH. (DOWN) POSITION ADJUSTMENT. 自日田 UPPER INSTALLED SWITCH. HIGH (UP) POSITION ADJUSTMENT. YELLOW 日日日 GREEN (DOWN) NON WHITE GREEN BLACK-LINE GREEN (DOWN DOWN (S) WHITE (UP) BROWN (ACL.) POWER SUPPLY BLACK KEY SWITCH ACTION BLUE (ACN) BLACK-LINE @ § 1 N.m 9 lbs.in 6 BLACK-LINE BLACK STOP TWO COPPER GROUND TERMINALS ARE SUPPLIED FOR BROWING. USE SOLID COPER CONDUCTOR NOT SMALLER THAN 6 AWG (AS PER UL 2452 ARTICLE #13) NEC ARTICLE 680) 2.3 N.m 20.4 lbs.in GROUND BLACK 6 1 N.m 9 Ibs.in REQUIRED POWER: 9 III 7120/AC, 60Hz, SINGLE PHASE, 1/2 HP (POWER CABLE NOT SUPPLIED) GREEN 0 евееи-роми THE AC POWER PROVIDED TO THE ELECTRIC OPERATOR MUST BE CONNECTED TO A DEDICATED RECI. PROFICE PROFICE PROFICE PROFILE THE PREPUREMENT OF NATIONAL ELECTRICAL CODE. 6 WARNING KEY-SWITCH LIGHT KIT 6 **6** WARNING 8 8

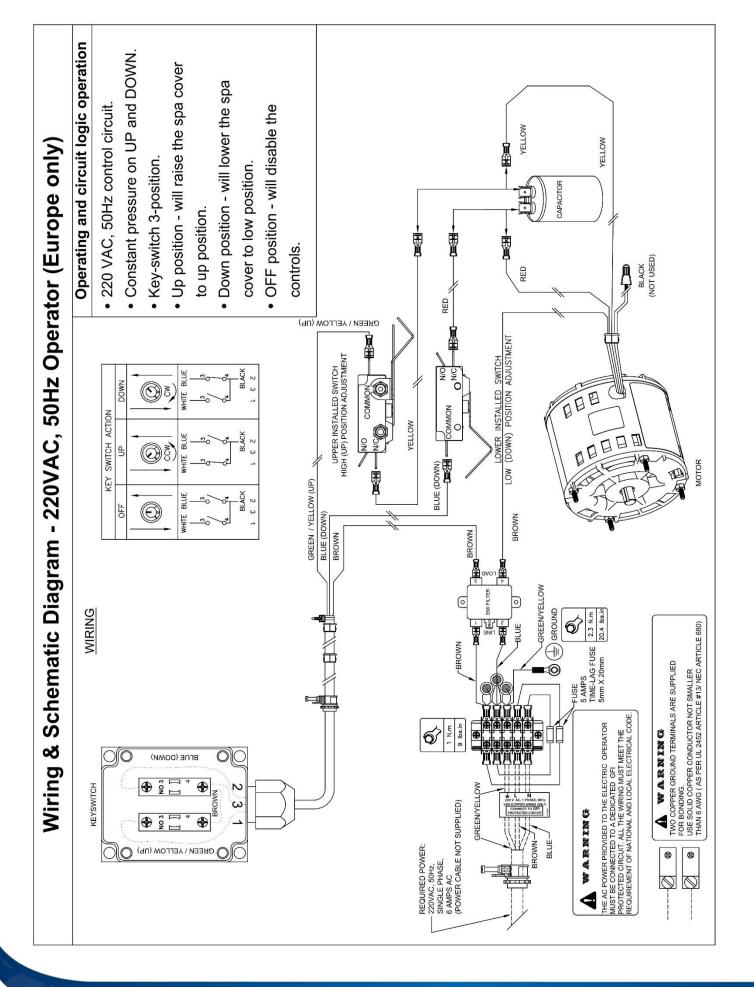
52 COVANA APPENDIX INSTALLATION MANUAL



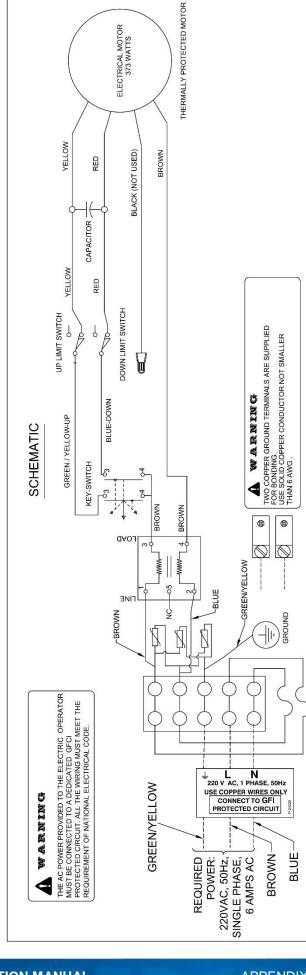
thermal overload. In case of over-use, the motor will overheat and will shutdown. Once the motor cools down to its **Note:** The spa cover operator is designed with an instant reverse single-phase motor with internal automatic reset operational temperature, the spa cover could be used again.

as specified in the National Electric Code (NEC), Article 430, allowing 5% volt drop, or comply to any other local codes All power wiring should be installed by a qualified electrician and may vary with respect to conduit size and type The control circuit operates at 120VAC, 60Hz. Due to the resistance in the wire used to carry the control circuit If wire gage is not suitable for the distance, problems in operator will be encountered such as motor humming, voltage, it is important to use the appropriate wire size between the operator and the main power supply. premature wear of the limit switches' contacts and possible tripping of the motor's thermal protection. and regulations. Power must be connected in accordance with local electricity codes.

INSTALLATION MANUAL APPENDIX COVANA 53



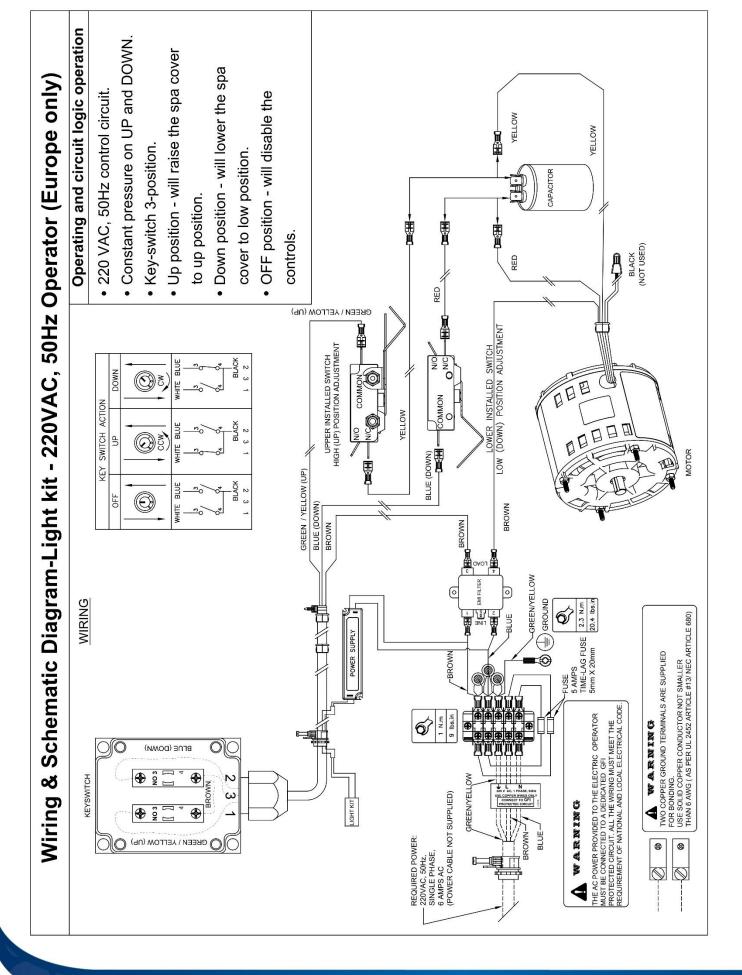
54 COVANA APPENDIX INSTALLATION MANUAL



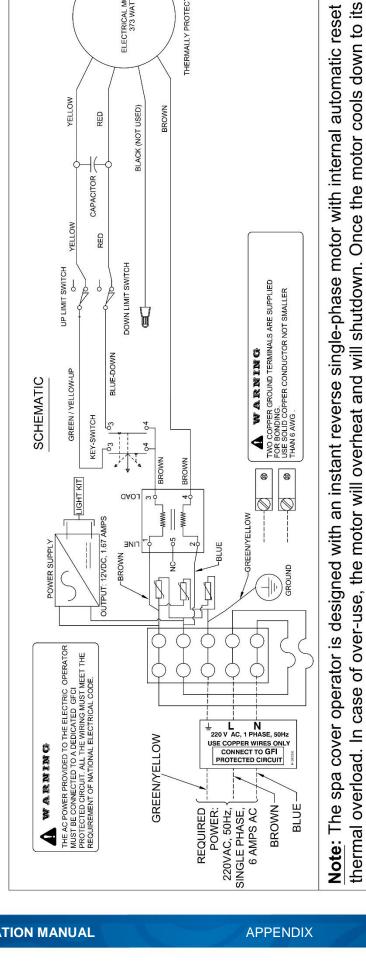
thermal overload. In case of over-use, the motor will overheat and will shutdown. Once the motor cools down to its **Note:** The spa cover operator is designed with an instant reverse single-phase motor with internal automatic reset operational temperature, the spa cover could be used again.

as specified in the National Electric Code (NEC), Article 430, allowing 5% volt drop, or comply to any other local codes All power wiring should be installed by a qualified electrician and may vary with respect to conduit size and type The control circuit operates at 220 VAC, 50Hz. Due to the resistance in the wire used to carry the control circuit If wire gage is not suitable for the distance, problems in operator will be encountered such as motor humming, voltage, it is important to use the appropriate wire size between the operator and the main power supply premature wear of the limit switches' contacts and possible tripping of the motor's thermal protection. and regulations. Power must be connected in accordance with local electricity codes.

INSTALLATION MANUAL APPENDIX COVANA 55



56 COVANA APPENDIX INSTALLATION MANUAL



THERMALLY PROTECTED MOTOR.

ELECTRICAL MOTOR 373 WATTS

as specified in the National Electric Code (NEC), Article 430, allowing 5% volt drop, or comply to any other local codes All power wiring should be installed by a qualified electrician and may vary with respect to conduit size and type The control circuit operates at 220 VAC, 50Hz. Due to the resistance in the wire used to carry the control circuit If wire gage is not suitable for the distance, problems in operator will be encountered such as motor humming, voltage, it is important to use the appropriate wire size between the operator and the main power supply. premature wear of the limit switches' contacts and possible tripping of the motor's thermal protection. and regulations. Power must be connected in accordance with local electricity codes.

operational temperature, the spa cover could be used again.

COVANA 57 INSTALLATION MANUAL

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INSTALLATION CHECKLIST (Customer copy)

To ensure proper installation, you must carefully read this checklist and confirm that you have completed every step of the installation. The customer must receive a completed copy of this checklist.

| (Ple | ease check each box) | |
|------|---|--|
| | The base preparation steps are done correctly. (Location and foundation preparation sections) | |
| | The installation steps are done correctly. (Uncrating, cover assembly, lifting mechanism and electrical hook-up sections) | |
| | The seal is properly installed and there is no steam leaking out around the cover. (Seal application section) | |
| | The wiper brackets are properly installed to ensure the cover is watertight. (Applying the wiper brackets section) | |
| | The key switch is permanently installed 5 ft (1.5 m) away from the swim spa and 5 ft (1.5 m) above the ground. | |
| | The electrical portion of the installation was done by a certified electrician. (Electrical hook-up, limit switch adjustmen sections) | |
| | All the parts that came with the COVANA cover are installed. | |
| | The start-up procedure is completed. (The key sequence responds correctly and Testing the COVANA cover section | |
| | is completed.) | |
| | The all-weather seal functions properly. (The cover raises and lowers properly.) | |
| | The middle sleeves slide freely. (Manually slide the middle sleeve up and down when the cover is half open.) | |
| Sei | rial number: | |
| Ins | taller's name: | |
| Ins | taller's signature: | |
| Cu | stomer's name: | |
| Cu | stomer's signature: | |
| Cu | stomer's address: | |
| Dat | te (YYYY/MM/DD): | |
| Dea | aler's name: | |



Contact your dealer for all service-related issues.

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60 COVANA INSTALLATION MANUAL

INSTALLATION CHECKLIST (Installer copy)

To ensure proper installation, you must carefully read this checklist and confirm that you have completed every step of the installation. The customer must receive a completed copy of this checklist.

| (PI | lease check each box) | | | |
|-----|--|--|--|--|
| | The base preparation steps are done correctly. (Location and foundation preparation sections) | | | |
| | The installation steps are done correctly. (Uncrating, cover assembly, lifting mechanism and electrical hook-up sections) | | | |
| | The seal is properly installed and there is no steam leaking out around the cover. (Seal application section) | | | |
| | The wiper brackets are properly installed to ensure the cover is watertight. (Applying the wiper brackets section) | | | |
| | The key switch is permanently installed 5 ft (1.5 m) away from the swim spa and 5 ft (1.5 m) above the ground. | | | |
| | The electrical portion of the installation was done by a certified electrician. (Electrical hook-up, limit switch adjustment | | | |
| | sections) | | | |
| | All the parts that came with the COVANA cover are installed. | | | |
| | The start-up procedure is completed. (The key sequence responds correctly and Testing the COVANA cover section | | | |
| | is completed.) | | | |
| | The all-weather seal functions properly. (The cover raises and lowers properly.) | | | |
| | The middle sleeves slide freely. (Manually slide the middle sleeve up and down when the cover is half open.) | | | |
| Se | erial number: | | | |
| Ins | staller's name: | | | |
| Ins | staller's signature: | | | |
| Cu | ustomer's name: | | | |
| Cu | ustomer's signature: | | | |
| Cu | ustomer's address: | | | |
| Da | ate (YYYY/MM/DD): | | | |
| De | ealer's name: | | | |



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62 COVANA INSTALLATION MANUAL